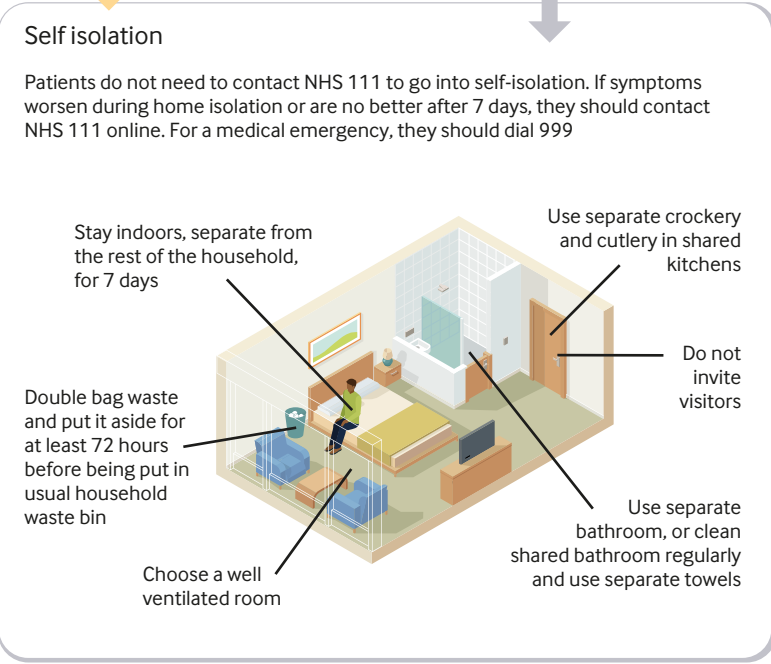
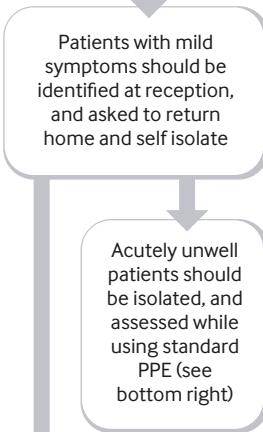
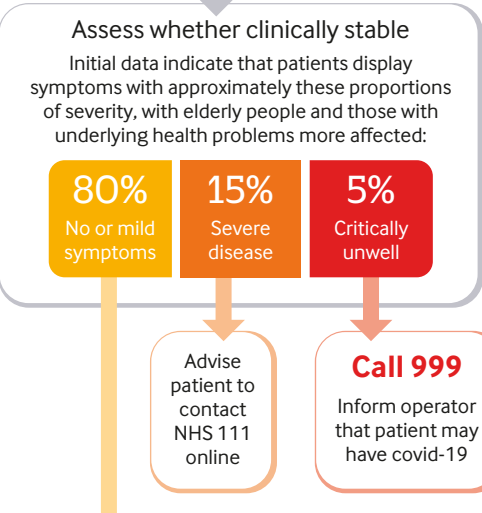
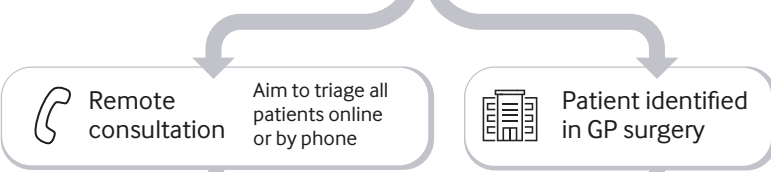
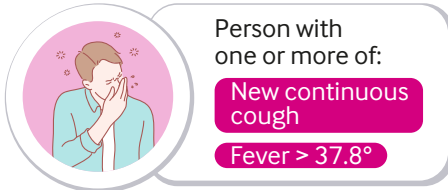



This graphic is based on guidance from Public Health England and Health Protection Scotland to prepare primary care practices in the UK. It has been updated to reflect new advice to the public announced on 12th March 2020

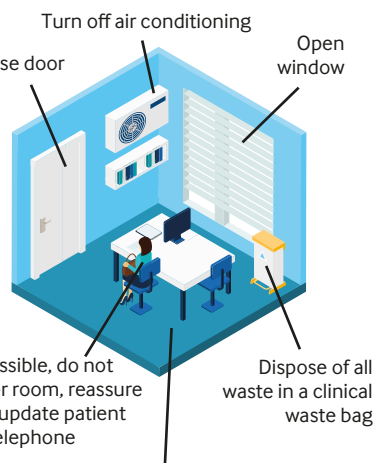
Patients requiring hospitalisation
Suspect covid-19 in any seriously ill patients with influenza-like illness, ARDS*, or pneumonia

Preparing the GP surgery in advance
Advise patients with a cough or fever to avoid attending in person, via:

- Reception staff
- Automated phone systems
- Prominent posters
- SMS message systems
- Warning notice on online booking systems

Isolation room

- Located away from waiting areas and other consultation rooms
- Without carpeted floors or soft furnishing
- Close to separate toilet facility



Turn off air conditioning

Close door


Open window

Dispose of all waste in a clinical waste bag

Clean and disinfect hard surfaces and reusable care equipment after patient leaves. Cleaners should wear personal protective equipment.

If possible, do not enter room, reassure and update patient by telephone

Personal protective equipment (PPE) in primary care



If contact with patient is unavoidable, and for cleaning the isolation room afterwards, use standard PPE

- Standard surgical mask
- Gloves
- Apron

Dispose of PPE as clinical waste after use

* ARDS = acute respiratory distress syndrome

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